

## Some General Comments Regarding Accounts

Thank you for the opportunity to discuss possible orthodontic treatment with you. The next step is to take records and have a consult. The purpose of the records would be to better evaluate treatment options based on the esthetic and functional goals. Taking the records and having a consult does not obligate anyone to have treatment but to give you more information. **If a consult is done and no orthodontic treatment is pursued, then there will be a charge for the records/consult.** The exact fee is dependent upon what treatment records we need to take. A complete set of records is \$580.00.

Fee estimates given prior to the consultation do not take into consideration any insurance you may have. For estimates over \$1000.00 we will, as a courtesy, submit it to your insurance and coordinate any benefits that you may have. After insurance is taken into consideration, approximately 20% is the down payment with the rest payable in equal monthly installments over the estimated time in treatment. Since orthodontic treatment is biologic in nature and not purely mechanical, treatment times cannot be predicted in an exact manner. Some patients will complete their obligations prior to the conclusion of treatment, while others will complete their installments after the conclusion of treatment. Finishing treatment earlier than expected does not eliminate the balance of the fee, just as extended treatment will not increase the fee **unless** it is due to negligence. The payment plans are a convenient method of spreading payments over the anticipated time in treatment. The responsible party is the parent who is interested in pursuing treatment. We do not split contracts.

No interest is charged for orthodontic treatment. We do offer a bookkeeping courtesy for your portion, i.e., total fee minus insurance, if paid in full at the beginning of treatment, it is 5% if paid by cash/check.

Fees will be finalized after orthodontic records have been analyzed and will be given at the time of the consult and will be good 6 months. The final fee will include the records/consult, all orthodontic treatment, an initial set of retainers and retention visits for up to two years. It does not include any dental treatment that will be done which is designed to assist orthodontic treatment, i.e. extractions, etc.

If you have any questions or concerns, please do not hesitate to contact us. Our primary goal is to achieve the best orthodontic result possible. Please be assured that we will do everything possible to justify your confidence.

Sincerely,

Mentz Orthodontics, SC

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Orthodontics and Dentofacial Orthopedics  
Children      Adolescents      Adults

